

GEESYS TECHNOLOGIES CONTRACTUAL WARRANTY

“GEESYS” means the local legal entity of GEESYS Technologies (India) Private Limited that sold you (either directly or indirectly) the products.

“Product” means the GEESYS Technologies (India) Private Limited or related branded product (or other related device as identified above) that you purchased from GEESYS Technologies (India) Private Limited.

Geographic Validity: India, or other additional geography upon validation by GEESYS.

Length of Warranty: 2 years

Warranty Claims and Warranty Period

TERMS & CONDITIONS

- GEESYS Warrants product to be free from defects in materials and workmanship during the warranty period from the date of purchase. GEESYS obligation under this warranty is limited to repairing or replacing, at its own sole option, any such defective products or parts thereof. Repair or replacement of a defective product or part thereof does not extend the original warranty period.
- During warranty period, defective Product will be repaired and defective part or parts will be Repaired or replaced free of charge, provided that the defective product/part is packed securely, sent to & collected from our nearest service Centre. The company reserves the right to decide as to whether the repair work should be carried out in the company’s service centre or at site or at any other place.
- If GEESYS repairs or replaces a Product, its warranty continues for the remaining portion of the original Warranty Period or 60 days from the date of the return shipment to the customer or 60 days from the date of the site repair whichever is greater. All replaced Products and all parts removed from repaired Products become the property of GEESYS.
 - This equipment should be used in accordance with the user manual issued with the equipment. Any failure thereof will render this warranty null and void.
 - The warranty will not apply to defects arising in company’s opinion by reasons of accident, abuse, misuse, neglect.
 - Equipment installed by personnel other than the company representatives or authorized persons are specifically excluded from warranty unless such installation by third parties is done with prior permission in writing from the company.
 - Improper installation of equipment by third party will make this warranty null and void.
 - Warranty is void if the seal of warranty is broken.
 - The warranty will not apply to damages caused to equipments or failure due to fire, flood, lightning, or other acts of GOD and any other natural calamities.
 - Repair or maintenance work carried out to the equipment by any person other than the company authorized person will make the warranty null and void.

- The problem of fuse, SPD and MCB blown will not be included in the warranty of the product. The services given for the same will be paid service.
- This warranty replaces all other guarantees/warranties either expressed or implied given by the company earlier.
- The warranty SPECIFICALLY EXCLUDES consequential damages.
- The warranty will become null and void in case of altering or tampering of the serial numbers of the product or the components or unauthorized modification or alteration of the products or components from the factory design.
- The company, in no way, will be held liable for any injury or damage caused to life or property or death and disability caused to any form of life for any reason whatsoever.
- Company will not be responsible for any delay in servicing due to non-availability of any components or due to any reasons beyond the control of the company.
- Notwithstanding anything contained in this warranty document the company's liability is restricted to a maximum of the sale value of the product.
- GEESYS reserves the right to make changes in design and specifications without notice and without any obligation to install such changes on units previously supplied.
- In no event will GEESYS., its distributors / dealers be liable for any loss or injury or damage caused to life or property or death & disability caused to any form of life for any reasons whatsoever. The company, its distributors / dealers will also not be liable for consequential damages or for any expenses incurred by the buyer or user, due to use or sale of products sold by GEESYS., directly or through its authorised Distributors / dealers or any third party
- All disputes arising out of the warranty will be subject to courts of Chennai jurisdiction only.

2. Warranty Return and Repair Process

Contact GEESYS Customer Service representative with brief description of the error to evaluate & troubleshoot the issue while the Product is in the field as many problems can be solved on site.

Please contact your local GEESYS Customer Service Centre or visit our website at:

<http://www.geesysindia.com/register-product.php>

When you contact GEESYS to obtain service, please have your instruction manual ready for reference and be prepared to supply:

- The serial number and Product code of your Product
- Information about the installation and commissioning, or commissioning report
- Information about the failure
- A copy of your dated GEESYS commercial invoice

3. Out of Warranty Service

If the Warranty Period for your Product has expired, if the Product was damaged by misuse or incorrect installation, if other conditions of the warranty have not been met, or if no dated proof of purchase is available, your Product may be serviced or replaced for a fee, as determined by GEESYS in its sole discretion.

Contact GEESYS Customer Service representative according to Section 2 above.

4. Severability

If a part, provision or clause of terms within this document, are held invalid, void, or unenforceable, such holding shall not affect the remainder of the document, and to this end the terms and conditions shall be treated as severable.

Please fill up the counterfoil of this warranty card and mail it to us immediately to enable us render prompt service.

5. Certificate of Warranty

Manufacturing/Trading Company:

M/s. GEESYS Technologies India Private Limited,
No.33, Alandur Road,
Saidapet, Chennai – 600 015.
Tamil Nadu, India.
Telephone: +91 9962012354.
Email: info@geesysindia.com

Authorised Official
Signature/Seal

Product:

Name :
Type :
Brand :
Model :
Serial Number :
Delivery Date and Place :
Warranty Period :

Authorised Dealer/Vendor:

Name :
Address :
Phone :
Invoice Date and Number :

Official of the Authorised Dealer
Signature with Date/Seal

For more information, please visit the "Service" section of our website at www.geesysindia.com